Jersey Central Power & Light
A FirstEnergy Company

Bill Based On: Actual Meter Reading, Prorated Bill

[redacted]
January 29, 2020
Account Number: [redacted]

Billing Period: Aug 06 to Sep 04, 2019 for 30 days
Bill For: [redacted]

Amount Due: $0.00

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-662-3115. For Payment Options, call 1-800-962-0383. Pay your bill online at www.firstenergycorp.com
Bill issued by: JCP&L, PO Box 16001, Reading PA 19612-6001

Messages

[redacted]

The Community Solar Credit on your bill includes allocated usage of 50 KWHs from your host.

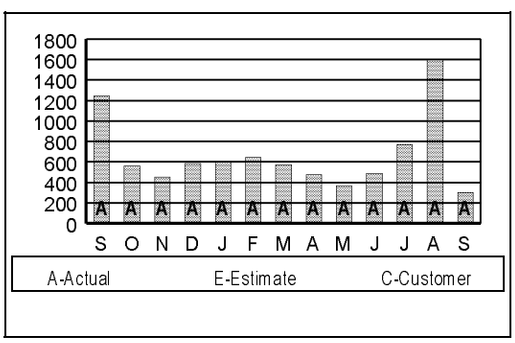
Because you are participating in the NJ Community Solar program, your bill may include Community Solar credits. These credits will appear as "Community Solar Credit" under the "Charges from JCP&L" section of your bill. Please contact your Subscriber Organization if you have questions regarding the KWH received:

[redacted] 1-800-xxx-xxxx

[redacted]

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	40	10
Average Daily Temperature	79	76
Days in Billing Period	31	30
Last 12 Months Use (KWH)		7,412
Average Monthly Use (KWH)		618

Account Summary — Amount Due

Previous Balance	-398.29
Payments/Adjustments	0.00
Balance at Billing on Jan 29, 2020	**-398.29**
JCP&L - Consumption	**6.95**
You have a credit balance of	**-$391.34**

Usage Information for Meter Number [redacted]

Sep 04, 2019 KWH Reading (Actual)	48,603
Aug 06, 2019 KWH Reading (Actual)	48,300
KWH used	303

Community Solar Usage Information

Community Solar KWH Credit	250
Comm Solar Begin KWH Banked	0
Comm Solar End KWH Banked	0

Charges From JCP&L

When contacting an Electric Generation Supplier, please provide the following.
Customer Number: [redacted]
Rate: Residential Service JC_RS__01D

Customer Charge			2.78
Basic Generation Service	41 KWH	x 0.011220	0.46
	262 KWH	x 0.006489	1.70
	303 KWH	x 0.071617	21.70
Delivery Service Charges	303 KWH	x 0.029868	9.05
Community Solar Credit	250 KWH		-28.74
Current Consumption Bill Charges			**6.95**

Return this part with a check or money order payable to JCP&L

Jersey Central Power & Light
A FirstEnergy Company

PO Box 16001
Reading, PA 19612-6001

[redacted]

Account Number: [redacted]

Amount Paid	
Amount Due	**$0.00**

JCP&L
PO BOX 3687
AKRON OH 44309-3687

[redacted]

Messages (Continued)

Explanation of Terms

Basic Generation Service (BGS) - Generation charges for any consumer who has not chosen an electric generation supplier.
Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.
Delivery Service Charges - Charges for the use of local wires, transformers, substations, metering, billing, other equipment, and other activities used to deliver electricity to consumers from high-voltage power lines.
Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.
Generation Charge - Charge for the production of electricity.
KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.
Late Payment Charge - A charge added to the bill on balances owed after the Due Date.
Multiplier - A number used in the calculation of kilowatt hours. The difference between meter readings is multiplied by this number to determine kilowatt hour usage or KW/KVA.
Non-Utility Generation Charge - Charge (previously called the Market Transition Charge) that primarily recovers costs of BPU-approved power supply contracts. This charge includes the Transition Bond Charge, which JCP&L is collecting as servicer on behalf of JCP&L Transition Funding II LLC, which owns the Transition Bond Charge.
Payment Plan (Budget) - The Equal Payment Plan distributes costs more evenly over the year by billing an average amount each month.
Price to Compare - Price per kilowatt hour to be used when comparing to the price of a generation supplier.
Prorated Bill - If this is on your bill, the current billing period is for less than 26 days or more than 35 days or a rate change occurred during the current billing period.
Service Charge - Charge for opening an account.
Societal Benefits Charge (SBC) - Charge to recover costs of low-income assistance and weatherization, energy conservation programs, nuclear decommissioning, manufactured gas plant remediation, and consumer education on competition.

Important Information

If you have questions about your JCP&L account:
Call Customer Service at 1-800-662-3115 Monday - Friday, from 8 a.m - 6 p.m.
Call Payment Options at 1-800-962-0383 Monday - Friday, from 8 a.m. - 6 p.m.
Visit our website at www.firstenergycorp.com
Write to us at JCP&L, 76 S. Main St., A-RPC. Akron, OH 44308-1890.
Customers with hearing or speech impairments can contact the Telecommunications Relay Service (TRS) at 711.

For your protection, all of our employees wear Photo I.D. badges.

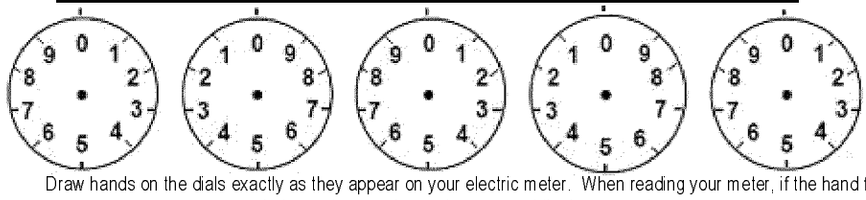
Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-8081.

Under applicable tax law, the State Sales and use tax, corporate business tax, and Transitional Energy Facility Assessment are imposed upon the energy you have used.

For information regarding requested rate increases including petitions, testimony and notices of public hearings, please visit www.jcp-l.com/regulatory.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-662-3115. Say "Meter Reading" when asked "Which of these can I help you with today?" Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐